

# **Sage™ by Heston Blumenthal®**

## **Customer Service Centre**

**Phone: 0844 334 5110**

**[www.sageappliances.co.uk](http://www.sageappliances.co.uk)**

**[customerservice@sageappliances.co.uk](mailto:customerservice@sageappliances.co.uk)**

### **Register your product and get more from your purchase**

Product registration takes only a few minutes and ensures both a record of your purchase and your warranty. Registration also makes it easier to get support and advice on any questions or issues that you might have in the future. If you wish, we can also send you free recipes and additional hints and tips on making the best of your appliance.

 Go to [www.sageappliances.co.uk](http://www.sageappliances.co.uk)  
and click on 'Product Registration'.

### **What's on your mind?**

Our constant aim is to improve the quality and features of our appliances. We welcome your comments and ideas in assisting our ongoing development.

 Go to [www.sageappliances.co.uk](http://www.sageappliances.co.uk)  
and click on 'Support'.



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**BKE590UK Issue - B13**

# *the Soft Open Kettle™*

Instruction Booklet



BKE590UK

**Sage™** by heston  
blumenthal®

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At Sage™ by Heston Blumenthal® we are very safety conscious. We design and manufacture consumer products with the safety of you, our valued customer, foremost in mind. In addition we ask that you exercise a degree of care when using any electrical appliance and adhere to the following precautions.

## **IMPORTANT SAFEGUARDS**

### **READ ALL INSTRUCTIONS BEFORE USE AND SAVE FOR FUTURE REFERENCE**

- Before using for the first time please ensure that your electricity supply is the same as shown on the rating label on the underside of the appliance. If you have any concerns please contact your local electricity company.
- Your Sage™ by Heston Blumenthal® appliance includes a BS 13 amp moulded mains plug on the supply cord.
- Should you need to change this plug, please complete the rewiring as follows (after safe disposal of the moulded plug).
  - The Blue wire must be connected to the terminal which is marked 'N'.
  - The Brown wire must be connected to the terminal which is marked with the letter 'L'.
  - The Green & Yellow wire must be connected to the terminal which is marked with the letter E or the earth symbol  $\perp$ .
- Please note that a cut off plug inserted into a socket is a serious danger risk
- Wires are coloured as follows:
  - Blue = Neutral
  - Brown = Live
  - Green & Yellow = Earth
- As the colours of the wire may not correspond with the coloured markings which identify the terminals in your plug, please refer to the following:
- Please note that if a 13 amp plug is used, a 13 amp fuse should be used.

## WE RECOMMEND SAFETY FIRST

- Carefully read all instructions before operating the Sage™ by Heston Blumenthal® Product for the first time and save for future reference.
- Remove and safely discard any packaging material and promotional labels before using the kettle for the first time.
- To eliminate a choking hazard for young children, remove and safely discard the protective cover fitted to the power plug of this appliance.
- This kettle has been designed specifically for the purpose of boiling drinking quality water only. Under no circumstances should this product be used to boil any other liquids or foodstuffs.
- Do not place the kettle near the edge of a bench or table during operation. Ensure that the surface is level, clean and free of water and other substances.
- Do not operate the kettle on a sink drain board.
- Do not place the kettle on or near a hot gas burner, electric element or where it could touch a heated oven.
- Keep the kettle clear of walls, curtains and other heat or steam sensitive materials. Minimum 20cm distance.
- Always ensure the kettle is properly assembled before use. Follow the instructions provided in this book.
- The kettle must be used only with the power base supplied.
- The kettle is not intended to be operated by means of an external timer or separate remote control system.
- Do not touch hot surfaces. Use the handle for lifting and carrying the kettle.
- Do not place anything on top of the lid.
- Always ensure the kettle switch is in the 'off' position, then turn the power off at the power outlet and remove the plug from the power outlet before attempting to move the appliance, when the appliance is not in use and before cleaning and storing.

- Use caution when pouring water from the kettle, as boiling water and steam will scald. Do not pour water too quickly.
- To protect against electric shock, do not immerse the kettle base, power base, power cord or power plug in water or allow moisture to come in contact with these parts.
- Do not remove the kettle from the power base during operation. Ensure the kettle has switched to 'off' position after the water has boiled before removing the kettle from the power base.
- Do not move the kettle while it is switched on.
- Do not open the lid during operation.
- Do not overfill the kettle past the maximum water level mark. If the kettle is overfilled, boiling water may be ejected.
- Keep the kettle clean. Follow the cleaning instructions provided in this book.

## **IMPORTANT SAFEGUARDS FOR ALL ELECTRICAL APPLIANCES**

- Fully unwind power cord before use.
- Do not let power cord hang over the edge of a bench or table, touch hot surfaces or become knotted.
- To protect against electric shock do not immerse the power cord, power plug or appliance in water or any other liquid.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use the appliance if power cord, power plug or appliance becomes damaged in any way. If damaged or maintenance other than cleaning is required, please contact Sage™ by Heston Blumenthal® Customer Service on 0844 334 5110 or go to [sageappliances.co.uk](http://sageappliances.co.uk).

## WE RECOMMEND SAFETY FIRST

- This appliance is for household use only. Do not use this appliance for anything other than its intended use. Do not use in moving vehicles or boats. Do not use outdoors.
- Misuse may cause injury.
- The installation of a residual current device (safety switch is recommended to provide additional safety protection when using electrical appliances). It is advisable that a safety switch with a rated residual operating current not exceeding 30mA be installed in the electrical circuit supplying the appliance. See your electrician for professional advice.
- Regularly inspect the supply cord, plug and appliance for any damage. If found damaged in any way or maintenance other than cleaning is required, immediately cease use of the appliance and contact Sage Customer Service on 0844 334 5110.
- Children and user maintenance shall not be made by children unless they are age 8 years and above and supervised. Keep the appliance and its cord out of the reach of children aged less than 8 years.
- Always disconnect the appliance from the supply if it is left unattended and before assembling, disassembling and cleaning.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

## SAGE™ BY HESTON BLUMENTHAL® ASSIST™ PLUG

- Your Sage™ by Heston Blumenthal® appliance comes with a unique Assist™ Plug, conveniently designed with a finger hole in the power plug for easy and safe removal from the wall outlet. For safety reasons it is recommended you plug your Sage™ by Heston Blumenthal® appliance directly into its own electrical outlet on a dedicated circuit separate from other appliances. If the electrical circuit is overloaded with other appliances, your appliance may not function properly. Using in conjunction with a power strip or extension cord is not recommended.



### **WARNING**

*Do not operate the kettle on an inclined surface. Do not move the kettle while it is switched on.*



The symbol shown indicates that this appliance should not be disposed of in normal household waste. It should be taken to a local authority waste collection centre designated for this purpose or to a dealer providing this service. For more information, please contact your local council office.

## SAVE THESE INSTRUCTIONS



## GETTING TO KNOW YOUR NEW APPLIANCE



- A. Cushion Controlled Lid with Viewing Window
- B. Lid Release Button
- C. Soft Grip Ergonomic Handle
- D. Washable Scale Filter
- E. Brushed Stainless Steel Finish
- F. Dual Water Windows
- G. 1.7 Litre
- H. Illuminated Power 'On/Off' Switch with Ready Bell
- I. Auto Shut Off & Boil Dry Protection
- J. Rapid Boil 3000W Concealed Element
- K. Multi Directional Base with Cord Storage
- L. Sage™ by Heston Blumenthal® Assist™ Plug (not shown)

## OPERATING YOUR NEW APPLIANCE

### BEFORE FIRST USE

Remove any promotional material attached to your kettle. It is recommended that before first use, the kettle is filled to the maximum level with cold tap water, boiled and water discarded. Your kettle will only operate when positioned on the power base with the 'On/Off' switch in the 'On' position. The kettle will automatically switch off once the water has boiled.

### OPERATION OF YOUR KETTLE

To fill the kettle, remove it from the power base and open lid by pressing the lid release button. Fill with the desired amount of water.

#### NOTE

Always fill the kettle between the minimum (500ml) and maximum (1700ml) marks on the water window. Too little water will result in the kettle switching 'Off' before the water has boiled or reached the selected temperature. Filling above the maximum mark (MAX) may result in boiling water splashing from the kettle.

Ensure the lid is locked firmly into place. Position the kettle securely onto the power base. Insert the power plug into a 230V power outlet and switch on.

Press the 'On/Off' switch to the 'On' position for water to boil.

#### NOTE

This kettle must only be used with the power base supplied. Use caution when pouring water from your kettle, as boiling water will scald. Do not pour the water too quickly.

The kettle will automatically switch 'off' once the water has boiled. Lift the kettle from the power base and pour the water.

Take care to hold the kettle level, especially when filled to the maximum level. To re-boil it may be necessary to wait for a few seconds to allow the control to reset.

If further heating of the kettle is not required, switch 'Off' at the power outlet, unplug the power cord and empty the water from the kettle. Replace the kettle onto the power base and close the lid.

### SAFETY BOIL DRY PROTECTION

The kettle is fitted with a safety device, which protects against overheating should the appliance be operated with insufficient water. If this occurs, the kettle will stop heating. Switch 'Off' at the power outlet and allow kettle to cool before refilling. Remove the kettle from the power base and add water. Return the kettle to the power base. The safety device will then automatically reset.

For additional safety, your kettle is fitted with an additional thermal cut out. In the event of overheating, the kettle will automatically shut down to prevent further damage. Should this occur, please contact Sage™ by Heston Blumenthal® Customer Service on 0844 334 5110.



### WARNING

*This appliance is designed for boiling of drinking quality water only. Never use to heat or boil any other liquids or foodstuffs. The lid should always be firmly in place and locked into the closed position before use.*



### WARNING

*Do not press the lid release button on the handle to open the lid during and after operation. This may result in boiling water splashing from the kettle. Pour out all the hot water from the kettle before opening the lid to refill.*

## CARE & CLEANING

Always switch 'off' at the power outlet and unplug the appliance from the power outlet before cleaning.

### REMOVABLE FILTER

The Sage™ by Heston Blumenthal® Product features a washable mesh filter to remove scale deposits for cleaner water.

To remove the scale deposits from the filter, open the lid and slide the filter up and out of the kettle.

The filter can be cleaned by running under hot water and rubbing with a cleaning cloth or brush. To replace filter, simply slide the filter down into the slot behind the spout of the kettle and push back into position.

#### NOTE

The filter could become damaged with time. Please check regularly and replace if found damaged.

#### NOTE

The concealed element in the base of the kettle is made from high quality stainless steel. Any brown stains appearing are the result of mineral deposits and are not rust.

### REMOVAL OF MINERAL DEPOSITS

Mineral deposits in tap water may cause the kettle interior and water gauge to discolour over time. This may be removed by using a proprietary kettle descaler which is available from most leading supermarkets, department and hardware stores.



### WARNING

*Never immerse the kettle base, switch area, power base, power cord or power plug in water, or allow moisture to come into contact with these parts.*

### TO CLEAN THE EXTERIOR

The outside of the kettle may be wiped over with a damp cloth and polished with a soft dry cloth.

#### NOTE

Do not use chemicals, alkaline cleaning agents, steel wool or abrasive cleaners to clean the inside or outside of the kettle. Use a mild cleaning agent with a soft damp cloth.

### STORAGE

Ensure the kettle is switched off, clean and dry before storing. Ensure the lid is closed and locked securely into place. Wrap the power cord around the cord storage under the power base. Stand the kettle upright on the power base. Do not store anything on top.

