## SAGE 'FAST-TRACK' PROGRAM TERMS

The following information forms the terms and conditions ("**Terms**") for the "Fast Track" Program ("**Program**"). Your participation in the Program is deemed an acceptance of these Terms. You must comply with these Terms, including all eligibility and claim requirements set forth herein, to participate in the Program.

To learn about the Program, go to https://www.sageappliances.com/en-gb/program/partner/fast-track. Buy and register a participating product and receive two complimentary bags of coffee beans from beanz.com/uk. You can also buy coffee at 25% off the current price via beanz.com/uk until the cumulative amount of the discount has reached the limit shown in the Participating Product and Discount Savings Cap ("Cap") table below.

The Program is offered by BRG Appliances Limited, a company registered in England and Wales under company number 08223512 with a trading address at BRG Appliances Limited, 86-90 Paul Street, London EC2A 4NE ("Sage"). The Program commences at 00:00 EDT on October 1, 2025 and is valid until further notice, (the "Program Period").

### **HOW IT WORKS**

You must purchase your participating product from sageappliances.com/uk or an authorised reseller. The 25% discount applies to beanz.com/uk orders, whether by subscription orders or at your convenience. Beanz.com/uk subscription orders include free shipping and flexible delivery schedules. You may start, stop or modify a beanz.com/uk subscription at any time by going to your Account.

- o **If you purchase a participating product from an Authorised Retailer** on or after October 1, 2025, retain your original Proof of Purchase.
- o Go to <a href="https://www.sageappliances.com/account/en-gb/product-registration">https://www.sageappliances.com/account/en-gb/product-registration</a> within 30 days of your purchase. There you will create a Sage account and register your Participating Product. You will be asked to upload a copy of your receipt, select your preferences for the two complimentary bags of coffee beans and provide information necessary for us to ship them to you. When you complete the process, you will receive an email confirming your registration. You should then hear from us within 5 days confirming your approval.

o Once approved, we will send you the two complimentary bags of coffee beans from beanz.com/uk. You will then begin to receive 25% off your beanz.com/uk purchases, whether you opt for a subscription or purchase at your convenience. To receive your discount on beanz.com/uk, you must be logged in with the same email address used to register your Participating Product and your discount will be automatically applied at checkout. You will also be able to track your progress, see your transaction history and more in your Sage account.

o **If you purchase a participating product directly from Sage on or after October 1, 2025**, as part of the purchase process, you will select your preferences for the complimentary beanz.com/uk coffee beans. If you are already a beanz.com/uk customer, it is critical that you use the same email address already on record with beanz.com/uk when you purchase your Participating Product. There is no obligation to purchase from beanz.com/uk or otherwise participate in the Program. You will also be able to track your progress, see your transaction history and more in your Sage account.

o If you purchased a Participating Product on or after April 1, 2025, and you are not already participating in the Fast Track Barista Pack cashback program, you may participate in this Program. You may not participate in both nor may you transfer your participation from the cashback program to this Program. If you are already participating in the cash-back program, you may continue to participate in it as per its terms.

o **If you receive the Participating Product as a gift**, you may register using either an original or gift receipt. Please note that only one (1) registration per Product is permitted.

o **If you are an existing beanz.com/uk customer with an active coffee subscription** and you have successfully registered your Participating Product, the 25% discount will be automatically applied to future orders, be they subscription or otherwise. It is critical that you use the same email address on record with beanz.com/uk when you register your Participating Product if you wish to have these subscription orders automatically discounted.

o All participants will have a period ("Purchase Period") of 48 months from the date you receive your confirmation email to place beanz.com/uk orders that enjoy the 25% discount, subject to the Cap.

o Coffee prices are subject to change without notice. Your 25% discount will be applied to then-current full retail price as shown on beanz.com/uk. For the avoidance of doubt, if a coffee you choose is on sale at 10% off, you will receive a discount of 25% off the full regular retail price, not the sale price.

o Free shipping applies to subscription orders or to one-time orders over £29 (before discount and taxes). Standard shipping charges apply to one-time orders under £29.

**If you purchase more than one Participating Product**, you may register each product in the Program subject to the following:

- o If your second (and subsequent, if any) purchase occurs during the first Participating Product's Purchase Period, the Cap applying to your coffee beans purchases will be the sum of the Participating Products' individual Caps. Your Purchase Period will be measured from the date of the latest purchase or your original Purchase Period, whichever is longer.
- If your second (and subsequent, if any) purchase occurs after the expiration of the original Product's Purchase Period, the applicable Cap and Purchase period will be independent of the original purchase.
  Both the Cap and the Purchase Period will be the amount designated for the second purchase.
- o If you participate in the Fast Track Barista Pack cashback program with your original purchase(s), you may not utilise the discount option on your second (and subsequent, if any) purchase until all cashback has been earned or the expiry of the cashback option, whichever is first. You may then begin to utilise discounts subject to the Cap for your second product. Your Purchase Period will begin on the date of your registration approval email.

ELIGIBILITY. To be eligible to participate in the Program, you must:

o Be currently living in the United Kingdom. Please note that currently the following places are excluded: Isle of Man, Jersey and Guernsey.

o Be age 18 years or older.

 Purchase your Participating Product from Sageappliances.com/uk or an authorised UK Reseller;

o Be the Participating Product's end-user, meaning that you must Purchase the Participating Product for your own use and not for commercial purposes, re-sale, re-supply, rental, rent-to-own, or any other indirect use. For the avoidance of doubt, when the Participating Product is gifted to an otherwise eligible end-user, either the giver or the recipient may participate in the Program, but not both.

### PROGRAM EXPIRATION AND TERMINATION

Your participation in the Program ends automatically upon completion of the Purchase Period or when you reach your Cap, whichever occurs first.

While we invite you to continue to purchase coffee beans from beanz.com/uk by Sage, the Program discount will expire at the end of the Purchase Period whether or not you have reached your Cap. If at any time you breach these Terms, your participation in the Program will end and you will not be entitled to further discounts. Sage reserves the right, without prior notice, to modify, interrupt or terminate this Program at any time (including prematurely) or to extend it, without taking into account your interests or the interests of any participant. If we do so, you will still be able to continue using your 25% discount until Capped through the duration of your Purchase Period.

This program may not be available in the future. In particular, Sage reserves the right to modify the Terms of this Program and to adapt them to changed circumstances especially in cases of force majeure, unexpectedly high demand for Participating Products and in cases where the proper implementation of the Program cannot be guaranteed for technical or legal reasons. In the event of a change in the conditions of participation, current participants will be informed immediately by e-mail.

#### **INVALID CLAIMS**

If Sage determines in its sole discretion that your claim to participate in the Program is invalid, you will be notified of the reason for this determination via the email address you have provided ("Invalid Claim Notification Email"). You will have until midnight on the 14th calendar day after the Invalid Claim

Notification Email is sent to provide documentation to support the validity of your claim as described in the Invalid Claim Notification Email. Sage may invalidate a claim if a Claimant fails to provide a valid Proof of Purchase or other documentation as requested by the 14th calendar day after the Invalid Claim Notification Email is sent, and you will not be eligible to participate in the Program. Sage may, at any time, verify the validity of any participation or any participant in the Program (including identity, age and place of residence and Proof of Purchase), and may disqualify any participant who is not acting in accordance with these Terms and Conditions or who tampers with the Program process.

All decisions of the Sage are final and non-negotiable. Failure by Sage to enforce any of its rights at any time does not constitute a waiver of those rights. Sage reserves the right to request and inspect original purchase receipts, to check all claims for compliance with these and to request any missing Proofs of Purchase. Incomplete, indecipherable, or illegible Proofs of Purchase will be deemed invalid.

You are responsible for ensuring the correct contact email address and other details are provided pursuant to the requirements herein and that Sage is notified of any updated details. Sage accepts no responsibility if you should fail to notify us of correct details or of a change to those details pursuant to the requirements herein, or for otherwise providing incorrect information.

Anything you provide to us containing false, misleading or fraudulent information will not be processed. Sage is entitled to exclude and prohibit participation in the Program by anyone who does not fulfill the conditions of participation, violates or attempts to violate the conditions of participation, provides incorrect personal details, or uses dishonest means. If there is a reason for exclusion, Sage is entitled to prohibit such from participating in the Program.

#### **PRIVACY**

Sage and its agents collect personal information to conduct the Program and may, for this purpose, disclose such information to third parties, including, but not limited to agents, contractors, service providers, offer suppliers, shipping service providers and, as required, to regulatory authorities within and outside of the United Kingdom. Your participation in this Program is conditional on

providing this information upon request. Sage and its third-party service providers may use the information in accordance with applicable privacy laws.

These Terms and Conditions are deemed to incorporate Sage's privacy policy (https://www.sageappliances.com/uk/en/legal/privacy-policy.html), and by participating in the Program, you acknowledge its applicability.

#### **GENERAL**

You may not participate in the Program on behalf of others. Your participation in the Program may not be transferred or re-sold and is subject to change or discontinuation without notice at any time. This Program is not combinable with any other offer unless the other offer specifically indicates otherwise. If a Participating Product is returned, your participation in the Program is subject to change or discontinuation without notice at any time. This Program is further governed by the Sage Terms of Sale and Use https://www.sageappliances.com/uk/en/legal/terms-and-conditions.html. Any conflict between them and these Program Terms will be resolved in favor of these Program Terms.

Any costs (including ancillary costs such as insurance), expenses, and taxes associated with this Program are your responsibility. You agree to pay any shipping and handling charges shown at the time you make a purchase. We reserve the right to increase, decrease, add, or eliminate shipping and handling charges from time to time, but we will provide notice of the charges applicable to you before you make your purchase. Sage makes no guarantee of the availability of its web services and will not be held responsible for any interruption of service that may interfere with your ability to participate in this Program.

Subject to these Terms and to the maximum extent permitted by law, Sage (including its officers, employees, representatives, and agents) excludes and disclaims all liability for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, incidental, special, or consequential, arising in any way out of the Program, including, but not limited to:

o any technical difficulties or equipment malfunction (whether or not under Sage's control);

o acts or omissions (including negligent acts or omissions) of Sage's officers, employees, representatives, or agents involved in the conduct of this Program;

o any theft, unauthorised access or third-party interference;

o any original Purchase documentation that is late, lost, altered, damaged or misdirected (whether or not after their receipt by Sage) due to any reason beyond the reasonable control of Sage; and

o any tax or other financial liability incurred by you or any other participant.

If any provision of these Terms and Conditions should be deemed invalid in whole or in part, this does not affect the validity of the remaining provisions. An ineffective provision shall be replaced by a provision which is legally permissible, and which comes closest to the provision deemed invalid, in terms of content. This Program is governed by the laws of the United Kingdom. The courts of England shall have exclusive jurisdiction of any claims or disputes arising out of or in connection to this Program.

Customer Program support is available at our Support Center: https://www.beanz.com/uk/en/support/contact-us.html

## **DEFINITIONS**

For the purposes of these Terms

"Participating Product" and associated Discount Savings Cap ("The Cap") are tabled below.

Participating Product	Discount Savings Cap
SES450 the Bambino	£350
SES500 the Bambino Plus	£400
BES810BSSUK the Duo-Temp Pro	£400
SEP500 the Baratza Encore ESP x the Bambino Plus	£600
SES870 the Barista Express	£650
BES875UK the Barista Express with Milk Jug Thermal	£650
SES876 the Barista Express Impress	£650

SES878 the Barista Pro	£650
SES880 the Barista Touch	£650
SES882 the Barista Touch Impress – with Cold Extraction	£650
SES881 the Barista Touch Impress	£650
BES920UK the Dual Boiler	£650
SEP920 the Dynamic Duo	£650
SES985 the Oracle Jet	£650
SES980 the Oracle	£650
SES990 the Oracle Touch	£650
SES995 the Oracle Dual Boiler	£650
SDC465 the Luxe Brewer Thermal	£250
SDC450 the Sage Precision Brewer Thermal	£300

# The Discount Savings are capped as the **lesser of**:

- £650.00, or
- The Recommended Retail Price for the participating product on sageappliances.com/uk, rounded up to the nearest £50.

"Participating Retailer" means retailers authorised by Sage to participate in the Program. This Program will not be available for any purchases made from any unauthorised resellers (including those selling stolen or otherwise illegally procured products.)

"Proof of Purchase" means generally a receipt clearly confirming a Purchase as follows:

o If Purchased through a retailer: a receipt that shows the retailer that the product was purchased from and is not cropped/edited in any way.

o If Purchased through a retailer using a credit service: Proof of purchase that shows the retailer that the product was purchased from and is not cropped/edited in any way.

"Purchase(d)" means either making full payment for a Participating Product during the Program Period or successfully and validly purchasing a Participating Product by entering a final and binding finance agreement with Sage or a Participating Retailer in relation to a Participating Product during the Program Period.